
Privacy Policy for Credit Card Transactions

Effective Date: 6/30/2025

Last Updated: 6/25/2025

This Privacy Policy describes how EAGLE PROTECTION SERVICE, INC. (“we,” “us,” or “our”) collects, uses, and protects personal and payment information provided by customers when making credit card transactions through our website or over the phone.

1.

Information We Collect

When you make a purchase or payment, we may collect the following personal and financial information:

- Name
 - Billing address
 - Shipping address (if applicable)
 - Phone number
 - Email address
 - Credit card number, expiration date, and CVV (entered securely and not stored)
 - Transaction amount and related purchase details
 - Device and browser information (for online purchases)
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2.

How We Use Your Information

We use your personal and payment information for the following purposes:

- To process payments and complete your transaction
- To provide order confirmation and receipts

- To respond to inquiries or customer service requests
- To detect and prevent fraud or unauthorized transactions
- To comply with legal and regulatory obligations

We do not sell or share your personal or financial information with third parties for marketing purposes.

3.

Phone Transactions

If you choose to provide your credit card information over the phone:

- Your information is entered directly into our secure payment system.
 - We do not write down, record, or retain your full credit card number or CVV.
 - Phone payments are handled only by authorized personnel trained in secure payment handling.
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4.

Security

We take appropriate technical and organizational measures to protect your information, including:

- SSL encryption for all website transactions
 - Secure firewalls and access controls
 - Use of PCI-DSS-compliant third-party payment processors
 - Employee training in data privacy and security
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5.

Third-Party Payment Processors

All online and phone payments are securely processed by Authorize.net, a PCI-DSS-compliant payment processor. You can find more details about their security practices on their official website.

6.

California Privacy Rights

If you are a California resident, the California Consumer Privacy Act (CCPA) and the California Privacy Rights Act (CPRA) grant you the following rights:

- Right to Know – You have the right to request details about the categories and specific pieces of personal information we collect, use, disclose, and sell (we do not sell personal data).
- Right to Delete – You may request deletion of your personal information, subject to certain exceptions (e.g., for transaction records required for accounting).
- Right to Correct – You may request correction of inaccurate personal information.
- Right to Opt-Out of Sale/Sharing – We do not sell or share your personal information with third parties for cross-context behavioral advertising.
- Right to Limit Use of Sensitive Personal Information – You can request limits on how we use sensitive personal data, such as payment information (although we already limit this by design).

To exercise these rights, please contact us using one of the methods below. We may verify your identity before fulfilling your request.

7.

How to Exercise Your Rights

To make a CCPA/CPRA-related request or to ask about your data, contact us:

- Phone: (310) 320-9100
- Email: billing@eagle-protection.com

- Mailing Address: [Insert Business Address]

You may also designate an authorized agent to make a request on your behalf.

8.

Data Retention

We retain only the minimum amount of personal and transactional data necessary to:

- Complete your transaction
- Provide customer support
- Satisfy legal and accounting requirements
- Prevent fraud and abuse

Full credit card numbers and CVV codes are never stored by us.

9.

Children's Privacy

Our services are not directed to children under the age of 16, and we do not knowingly collect or process personal information from children.

10.

Policy Updates

We may update this Privacy Policy periodically to reflect changes in our practices or applicable laws. Updates will be posted on this page with an updated “Effective Date.” Continued use of our services after any changes constitutes your acceptance of the new policy.

11.

Contact Us

If you have any questions or concerns about this Privacy Policy or your data, please contact:

(310) 320-9100

billing@eagle-protection.com

Would you like me to include a section about cookie tracking for California users or Do Not Track (DNT) signals? These may be relevant depending on your website design and how you handle analytics or ads.